BCCG

THE BOSTON CONSULTING GROUP

Advancing women to the top

Gender diversity in the corporate workplace

Luxury Daily

SEPTEMBER 2017

Introductions



Dr Katie Abouzahr

Medical doctor

Principal and Global Women@BCG Fellow

Lead Women@BCG's research on gender diversity

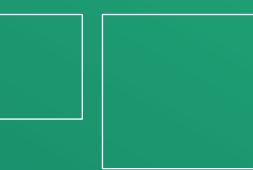
Based in Philadelphia



The challenge

The obstacles

A word on ambition



Interventions

Women are not shattering the glass ceiling



The situation in luxury...



Proportion of **consumer purchases** made by women



Share of Council of Fashion Designers of America **award winners** that are women



Average **share of senior executives** that are women at luxury and fashion firms

Why does it matter?

Some significant digits



Increase in **return on equity** in Fortune 500 companies with at least 3 female directors



Increase in **return on sales** in Fortune 500 companies with at least 3 female directors



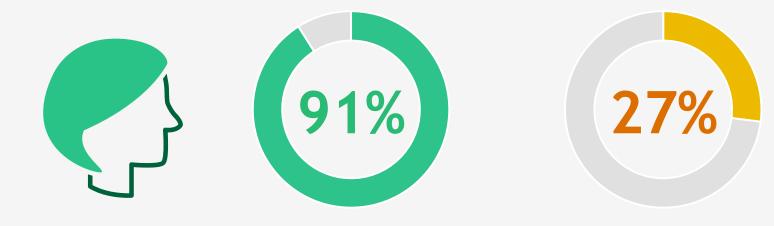
Added to **Net Profit Margin** if a company has 30% or more of its leadership roles filled by women

Companies are investing...

...but not getting results

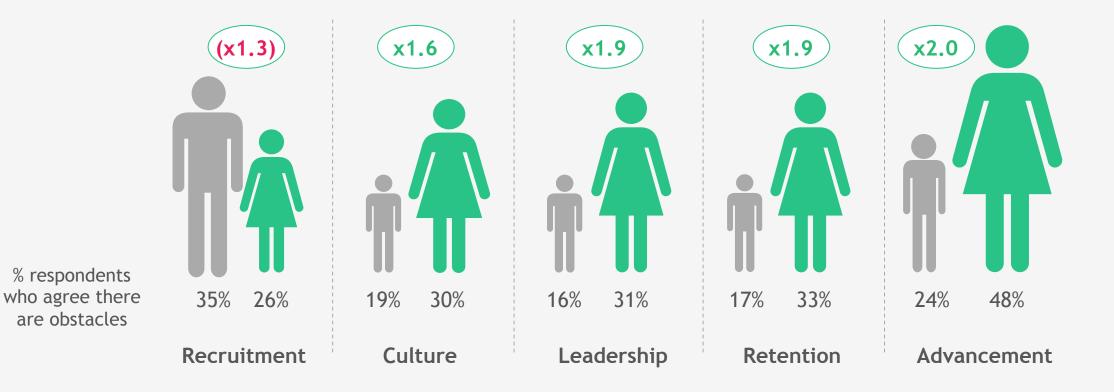
My company has a gender diversity program <u>in place</u>

I have <u>personally</u> <u>benefited</u> from a diversity intervention



Obstacles: senior men ...see fewer, and different ones

"There are obstacles to gender diversity in my company related to..."



So they are spending money on the wrong interventions



Is it an ambition thing?



MYTH number 1: women are inherently less ambitious

Finding: women start their careers with as much ambition as men

• Women under 30 are equally—or more ambitious than men at the outset of their careers



Finding: having children does not make women less ambitious

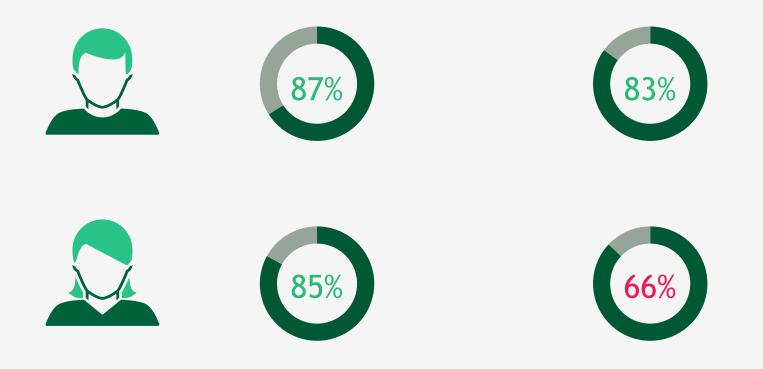
• The importance of leadership and intent to seek promotion are not affected by parenthood

It's about company culture

Percent of respondents seeking promotion to a higher leadership position—Ages 30-40

Companies making the **most** progress on gender diversity

Companies making the **least** progress on gender diversity



Overall, initiatives fall into 4 clusters

High Effectiveness as perceived by women respondents	Hidden Gems Highly valued by women on the ground, but underestimated by male senior leaders	Proven Measures Known measures with proven ROI– valued by women and known to be effective by leaders
	Challenging Measures	Overrated Measures
Low	Basic steps that have value but do not have a transformative effect on daily experience	Seemingly promising initiatives that often do not lead to real cultural change
	Low	High

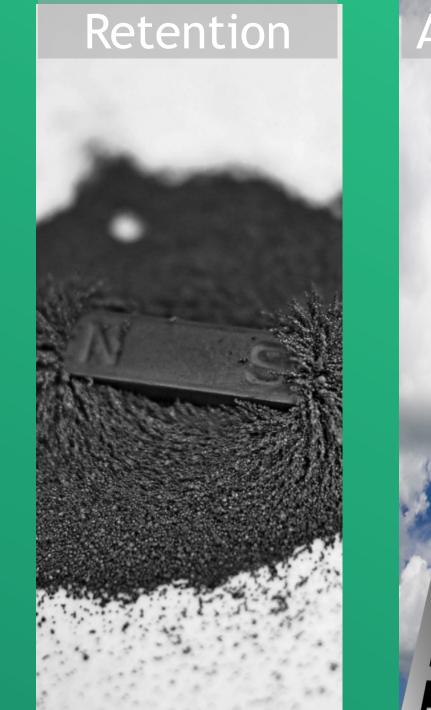
Effectiveness as perceived by male senior leaders

Overall, initiatives fall into 4 clusters

High Effectiveness as perceived by women respondents	 Targeting moments of truth Addressing unconscious bias Increasing visibility of role models Supporting networks Offering professional development Engaging male employees 	 Offering flexible working programs CEO committing publicly Tracking performance Sponsoring women Crafting antidiscrimination policies
	 Mentoring women Addressing the gender pay gap Taking a stance in organizations Launching disconnected initiatives Conducting employee surveys 	 Holding one-time-only trainings Establishing grievance systems Incentivizing senior leaders Recruiting senior role models
	Low	High

Effectiveness as perceived by male senior leaders

Reaching the Csuite: retaining and advancing women



Advancement



4 key measures to improve retention



Flexible working programs

Offer flexible work programs to all staff, including part-time, paid parental leave, remote working, and additional or unpaid vacation



Internal and external networks

Provide a valuable alternative channel of information and support for women through a range of networking opportunities



'Moment of truth' interventions

Overinvest in key inflection points, such as the return from maternity leave, an overseas position, or after for a major promotion



Involving men in diversity efforts

Encourage men to join diversity working groups and attend internal events; and promote male role models

Reported male involvement in gender diversity programs is strongly correlated with progress towards gender diversity

% of respondents who agree with statement:

"My company has made good progress towards gender diversity in the last 1-3 years"



"Men at my company are involved in championing gender diversity"



"Men at my company are <u>not</u> involved in championing gender diversity"

Put another way - there is a positive correlation between a company's progress on diversity and male involvement

100 (% of respondents) My company has made progress 80 in the last 1-3 years in improving 60 gender diversity in all levels of the company 40 Companies where men least involved Companies where men most involved 20 Companies in the middle 0 20 30 0 10 40 50 60 70 The men in my company are involved in championing gender diversity

(% of respondents)

"How much do you agree with the following statements ..."

Source: BCG Gender Diversity Survey 2017

5 key measures to improve advancement



Sponsorship programs

Implement formal, scalable sponsorship programs where senior sponsors act as advocates



Eliminating bias

Eliminate bias from key promotion decision points by focusing on quantitative criteria using and gender-blind shortlists



Professional development

Offer the tools needed to build long-term careers. Tailor support to women at key career stages (a promotion, transfer)



Visible role models

Ensure that there are senior, visible role models available to staff that reflect a variety of paths and leadership styles



Targets and quotas

Use appropriate targets and quotas - these can support substantive progress and longer term behavioral changes Apply the same rigor to diversity as with any other business priority



Share the case for change



Set strategic goals



Measure progress



Refine the approach over time

"If they won't give you a seat at the table, bring a folding chair"



BCG

THE BOSTON CONSULTING GROUP

bcg.com